

# Your receipt



ServiceOntario

## Thank you for your order!

### Order Receipt

#### ServiceOntario Online Driver and Vehicle Services

Order reference number: 100912618966  
Order date and time: 2017/11/19 13:36:24 EST

Please save the order reference number as a confirmation of your transaction.

### Order information

Item ordered and related fees	Item reference number	Item details	Notes (see notes section below)	Amount (CAD)
licence plate sticker	1	BFYX584 1 YEAR	11, 2	\$120.00
			Subtotal	\$120.00
			124668666 HST RT (13%)	\$0.00
			<b>Total purchased amount</b>	<b>\$120.00</b>

### Billing information

**Credit card holder** Thaila Riden  
**Credit card type** VISA  
**Credit card number** 6561  
**Bank reference number** 133627658  
**Authorization number** 084858  
**Transaction type** Purchase  
**Transaction status** APPROVED

### Notes and additional information

#### Notes:

- 1) Your order should be delivered in approximately 5 business days.
- 2) Valtag must be affixed to plate in order to be valid.

#### Additional information

If you have NOT received your sticker in approximately 5 business days from the date of your transaction, or if it is damaged or defective upon receipt, you are entitled to a free replacement if you notify the ministry within 31 days. If you require a replacement after the 31-day period, there will be a \$7.00 replacement charge.

To order a replacement sticker, please contact the ServiceOntario Driver Vehicle Contact Centre at 416-235-2999 (GTA) or toll free in Canada at 1-800-387-3445 or visit the nearest ServiceOntario centre. If you visit a ServiceOntario Centre you must bring your original vehicle permit (green ownership) and proof of insurance.

If you are renewing multiple licence plate stickers, you will receive separate stickers in the mail.

To get help:

For information on how to obtain a refund, cancellation and return policy, please call ServiceOntario at 416-235-2999 (GTA) or toll-free at 1-800-387-3445 (Canada). TTY users can call (416) 325-3408 (TTY GTA) or toll-free 1-800-268-7095 (TTY Canada).

If your transaction has failed:

If you have paid by Interac Online and your transaction has failed, it may take up to 30 days to reverse the charges. If you have paid by credit card and your transaction has failed, you may see a charge and a reversal. Your card has not actually been charged. It may take up to 5 business days to receive the reversal. We apologize for the inconvenience.

Request an Alternate Format Document:

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