

# ServiceOntario Appointment Booking

## Health Card Renewal Appointment - Confirmation

Appointment reserved on: Monday, January 19, 2015 6:14:59 PM EST

**Your appointment confirmation number is: LVK50812**

This reference number serves as a confirmation of your appointment booking. You must know this confirmation number if you want to view, change or cancel your appointment online, or if you contact ServiceOntario about the appointment.

Please save the number for future reference and bring this Appointment Confirmation to your appointment.

**Appointment Details — Your appointment is guaranteed for this location only and is not transferable to any other ServiceOntario office.**

You have successfully scheduled an appointment for:

Date and Time: Wednesday January 21, 2015 - 02:15pm

Duration: 15 min

Language Preference: English

Location: Hawkesbury [english and francais]  
ServiceOntario, 179 Main Street East  
Hawkesbury, ON  
K6A 1A1

**Health Card Number : 7\*\*\*\*-954-\*\*\*\*\***

**Number of persons attending the appointment with you (including yourself): 1**

**Name of person attending the appointment: THAILA RIDEN**

**Daytime Telephone Number: (613) 678 - 2799 x 221**

**I want to receive e-mail notification and a reminder for my appointment: Yes**

**E-mail Address: thaila@beaus.ca**

## **ARRIVE ON TIME**

Please ensure you arrive **on time** for your scheduled appointment.

## **IMPORTANT DOCUMENTATION REQUIRED FOR YOUR APPOINTMENT**

You **MUST** bring three **original** documents (one from each category) with you that prove:

- Your Citizenship  
e.g. Canadian Birth Certificate, Permanent Resident Card
- Your Ontario Residency (must reflect current home address)  
e.g. **Valid** Ontario Driver's Licence, Rental Agreement, Utility bill (home phone, cable TV, hydro) with your name on it
- Your Identity (a document with both your name and signature on it)  
e.g. Credit card, Canadian or foreign passport

For a list of **acceptable** documents, refer to the Ontario Health Coverage Document List.

If you do not bring these documents with you, we will **NOT** be able to complete your health card transaction.

### **Please also bring:**

- your existing health card (if you have one)
- your completed notice to re-register or renew your health card if you received one (complete form on back of notice)

Important: At the appointment, each person may be asked for additional documents. For example, additional documentation is required to request a name change on your Health Card.

## **HOW TO CANCEL AN APPOINTMENT**

If you need to cancel or change your appointment, select the '**View/Change/Cancel an Appointment**' button at the bottom of the "ServiceOntario Online Appointment Booking System Welcome Page"

**Thank you for using the ServiceOntario Appointment Booking System.**