



Thaila Riden
3440 Regional Rd 10,
Vankleek Hill, ON
K0B 1R0

Dear Thaila Riden,

Attached is a pre-populated application for the Save on Energy Home Assistance Program. These are the steps required prior to your assessment:

1. Review the attached application.

- Our Home Energy Expert will ask you to sign the application at the beginning of your assessment. *You are not required to print this document; the Home Energy Expert will have one for you to sign.*

2. Prepare the required proof of eligibility document(s).

- During the energy assessment, our Home Energy Expert will need to view your eligibility document(s) but will not make copies of any personal paperwork.
- See attached for list of accepted proof of eligibility documents, which include:
 - i. A copy of the most recent tax year's **Notice of Assessment (NOA)** or T4s for everyone over the age of 18 in the household;
 - ii. **OR** proof of benefit for applicant

If you have any questions please call us at 1-855-591-0877.

Thank you,

GreenSaver



Participation Agreement
Save on Energy Home Assistance Program
Independent Electricity System Operator

Participant Information

Participant (full name):

Thaila Riden

Participant Address:

3440 Regional Rd 10

Unit/Apt. No.:

City/Town:

Vankleek Hill

Postal Code:

K0B 1R0

The Home Assistance Program provides qualifying individuals with the opportunity to have an in-home energy audit and, if approved, one or more eligible energy efficiency measures installed at no cost. The Program is being funded and administered by the Independent Electricity System Operator (“IESO”).

To participate in this Program, the individual noted above must read and accept this Participation Agreement and meet the Program eligibility requirements.

If you are an individual, to be eligible to participate in the Program, you must:

- be at least 18 years old;
- reside in the Province of Ontario; and
- either:
 - a. reside in a non-profit housing unit; or
 - b. meet each of the following requirements:

- i. either fall below the Program's household income eligibility threshold (see Attachment A) or receive qualifying social assistance (see Attachment A);
- ii. own, rent or lease the residence where the energy efficiency measure will be installed; and
- iii. be the primary or secondary electrical utility account holder for the residence.

If you have questions about the Program, including the energy audit, or the installation of an eligible energy efficiency measure, please call 1.855.591.0877.

General Terms and Conditions

1. You represent and warrant that you:
 - a. meet the eligibility requirements set out above;
 - b. have the consent to collect and disclose information of other residents of your household as required to assess your eligibility for and participation in the Program;
 - c. if you are a tenant, have the consent of the landlord to install eligible energy efficiency measure (including by replacing previously installed equipment); and
 - d. will comply with all of the terms and conditions of this Agreement.
2. You represent and warrant that you have not received an incentive through any other conservation program in Ontario related to any energy efficiency measures to be installed pursuant to this Program.
3. You agree to keep (for a period of no less than two years) a copy of the records used by you to demonstrate your eligibility to participate in the Program.
4. You agree to participate in any follow up surveys, studies, audits, evaluations or verifications conducted by the IESO or its service providers in connection with the Program, including for the purpose of proper administration, monitoring and verification of these Terms and Conditions or evaluation of the Program, and upon receiving reasonable notice will provide to the Program Operators reasonable access to your records and premises for such purposes.
5. You authorize IESO's service providers to enter your residence to:
 - a. review the proof of eligibility to participate in the Program;
 - b. conduct an energy audit;
 - c. install one or more eligible energy efficiency measures;
 - d. if required, undertake at a later date, an evaluation and verification of the Program including the installation of eligible energy efficiency measures.

6. You acknowledge and agree that all right, title and interest in and to all benefits or entitlements associated with decreased environmental impacts now or in the future, direct or indirect, arising as a result of, relating to or in connection with the electricity savings, demand savings or natural gas savings for which the eligible energy efficiency measures have been provided, and the right to quantify and register these, including without limitation, any energy efficiency certificate, renewable energy certificate, credit, reduction right, offset, allocated pollution right, and emission reduction allowance (collectively, the “Environmental Attributes”) are hereby transferred and assigned, or to the extent transfer or assignment is not permitted, held in trust in favour of the IESO. The IESO shall be entitled, unilaterally and without your consent to deal with such Environmental Attributes in any manner it determines. You further acknowledge and agree that the IESO may direct you to take such actions and do all such things necessary to certify, obtain, qualify and register with the relevant authorities or agencies such Environmental Attributes for the purpose of transferring, assigning, or holding in trust, such Environmental Attributes to and for the IESO. You shall comply with any such directions, and will be entitled to reimbursement of the cost of complying with such direction, provided that the IESO, acting reasonably, has approved such cost in writing prior to the cost being incurred by you. Notwithstanding the foregoing, you may market, report and publish the environmental benefits and savings results associated with participation in the Program.
7. Neither IESO nor any of their respective service providers, agents, officers, directors, employees, affiliates and such affiliates’ respective officers, directors or employees (collectively “Representatives”) will be liable for any injury, damage or loss to persons or property, including without limitation any economic loss, loss of goodwill, loss of profit or any direct, indirect, special or consequential damages, and any costs, losses, expenses, fines, liabilities, obligations, actions, causes of action, suits, proceedings, debts, penalties and demands arising there from or connected herewith, of any nature or kind whatsoever, arising from or related to: (i) the energy audit; (ii) the supply, installation or use of eligible energy efficiency measures, whether installed in accordance with the manufacturer’s instructions or otherwise; (iii) the evaluation and verification of the Program; or (iv) any actions, omissions, negligence or misconduct by IESO or their respective Representatives or any contractor who delivers, installs, evaluates and verifies the eligible energy efficiency measures, and you hereby release IESO and their respective Representatives of, from and against any of the foregoing.
8. Neither IESO nor any of their respective Representatives make any representation or guarantee as to any actual electricity, gas or financial savings that will result from your participation in the Program; actual savings will vary and will depend on a variety of factors. Without limiting the generality of the foregoing, you acknowledge and agree that: (i) participation in the Program is based upon your own assessment of the Program

and not on any reliance on anticipated or projected results, and that such participation may not result in the achievement of any electricity or gas savings or demand savings, which are expressly disclaimed by IESO; (ii) you have independently assessed the implications of installing the eligible energy efficiency measures at your residence and accept same; (iii) the eligible energy efficiency measures are intended for use only as directed and improper use may result in injury or damage; and (iv) neither IESO nor any of their respective Representatives accept any responsibility or liability for the acts or omissions of the manufacturer of the eligible energy efficiency measures, including any collection, use, disclosure or other processing of any personal information. Except as specifically set forth or referenced in this Agreement, IESO disclaim all representations, warranties and conditions, express, implied, statutory or otherwise, regarding any matter, including any implied warranties or conditions of quality, workmanship, safety, legal compliance or fitness for a particular purpose as to the eligible energy efficiency measures supplied and/or installed in connection with the Program.

9. This Agreement will ensure to the benefit of and be binding on you and IESO and each party's heirs, representatives, successors and permitted assigns. This Agreement may not be assigned by you to another person except with the prior written consent of IESO, which consent may be unreasonably withheld or delayed.
10. Both you and IESO will comply, in all material respects, with all laws and regulations required to be complied with in the performance of their respective obligations hereunder.
11. All obligations of both you and IESO which expressly or by their nature survive termination or expiration of this Agreement shall continue in full force and effect subsequent to and notwithstanding such expiration or termination and until they are satisfied or by their nature expire.
12. No waiver of any term or condition is valid unless in writing and signed by both you and IESO, and will be limited to the specific situation for which it is given. No amendment or modification to this Agreement shall be valid unless set forth in writing and signed by both you and IESO.
13. This Agreement sets forth the entire agreement and understanding between you and IESO relating to the Program.
14. This Agreement will be governed by and construed in accordance with the laws of the Province of Ontario and the laws of Canada applicable therein.

Freedom Of Information And Protection Of Privacy



IESO's Legal Authority to Collect Personal Information

1. IESO is a not-for-profit corporation without share capital established under the *Electricity Act, 1998. The Ontario Energy Board Act, 1998* and sections 6(1)(i) and 6(1)(p) of the *Electricity Act, 1998*, gives IESO the authority to collect and use personal information about a participant, other members of the participant's household and the household's energy-related activities. IESO complies with the privacy protection rules contained in Ontario's *Freedom of Information and Protection of Privacy Act* ("FIPPA").

Purpose for Collection

2. IESO will collect and use information about you and members of your household in order to:
 - a. administer the Program;
 - b. conduct an energy audit to identify eligible energy efficiency measures that may be installed at your residence;
 - c. communicate with you;
 - d. evaluate the impact of the Program, including the calculation of greenhouse gas emissions reductions for both natural gas and electricity savings;
 - e. calculate electricity savings to which Local Distribution Companies ("LDCs") may be entitled to count towards their electricity savings target pursuant to the Save on Energy Program or similar programs; and
 - f. develop and implement other energy efficiency and greenhouse gas reduction programs.

Information Collected

3. Information for this Program is primarily collected directly from you, the participant, by IESO or its service provider, such as when you apply for the Program or during the energy audit. Information collected includes: your name; number of household residents; address; contact information; utility and utility account numbers; type of heating and water heating equipment, including age and efficiency; availability of Wi-Fi; thermostat type; number and type of appliances and consumer electronics; whether there is a swimming pool; age of home; building type and condition; past participation, and potential future interest in, conservation or demand side management programs; and average electricity bill costs.
4. IESO or its service provider will ask to see proof that you are eligible to participate in the Program. To do so, IESO or its service provider will review, but not copy, records that allow your eligibility to be assessed (such as a Notice of Assessment from the Canada Revenue Agency or documentation demonstrating that you are receiving qualifying social assistance). In some cases, you may need to provide information about other

residents of your household, subject to their informed consent. We rely on you to seek the consent of other members of your household to disclose their information.

5. To assess your eligibility to receive eligible energy efficiency measures under this Program, we may collect from the operators of other energy conservation programs in Ontario information about your participation in such programs. Similarly, we may disclose information about your participation in this Program to the operators of other energy conservation programs in Ontario so that they can assess your eligibility to receive an incentive under their programs.
6. Following the installation of any eligible energy efficiency measures, we may also collect electricity and natural gas usage data directly from utility companies to determine greenhouse gas reductions. However, the data that IESO collects is “masked” so that we cannot attribute the usage directly back to you. We may also follow up with you after the installation to get your views and opinions of the Program or to evaluate and/or audit the Program.
7. If you contact one of our call centres, we will collect the information you disclose to us so that we can respond to your questions or comments. We may make an audio recording of your call for quality control purposes.

Sharing of Personal Information with Third Parties

8. We may disclose to your utility companies that you are a participant in the Program and other limited information (e.g., your name, address, and account number) that they need so they can provide us with “masked” information required to determine greenhouse gas reductions.
9. IESO may disclose information about you and your participation in the Program for regulatory or audit purposes or otherwise as permitted by law, including to the Ministry of Energy.
10. IESO may disclose to your LDC that you are a participant in the Program (together with your address) if the LDC requires access to your energy savings data in connection with the Save on Energy Program (so the LDC can allocate savings towards their electricity savings target) and to develop and promote other energy conservation programs.

Participant’s Privacy Choices

11. You can make the following choices in relation to the Program:
 - a. whether to participate in the Program;
 - b. based on the results of the energy audit, which eligible energy efficiency measures you would like to receive subject to availability; and
 - c. whether you wish to receive updates and information from Green Ontario Fund,

including by email, regarding other greenhouse gas reduction and energy efficiency programs.

Access to and Correction of Personal Information

12. IESO will, upon written request, provide you with access to your personal information collected by IESO or on IESO's behalf and an opportunity to request that IESO update or correct information that is demonstrated to be inaccurate. These rights are subject to certain exemptions under FIPPA, such as when disclosure would reveal someone else's personal information.

IESO Privacy Contact Information

13. If you would like to access, update or correct personal information, or if you have any questions or concerns about IESO's privacy practices, your personal information or the administration of the FIPPA, you may contact IESO at:

Independent Electricity System Operator
Attention: Privacy Officer
120 Adelaide Street West, Suite 1600
Toronto, ON M5H 1T1
Phone: 416-969-6277
E-mail: privacy@ieso.ca

For information about IESO's general personal information practices, you may access IESO's privacy policy at www.ieso.ca/en/privacy.

I have read, understand, and agree to the terms and conditions of this Agreement, including the processing of my information as set out above.

Participant Name (please print):

Thaila Riden

Participant Signature:

Date (YY/MM/DD):

Attachment A

Household Income Threshold

Number of Residents	Gross Household Income
1	\$32,843
2	\$40,886
3	\$50,266
4	\$61,028
5	\$69,217
6	\$78,065
7 or more	\$86,914

(Note: Tenants who are not members of the household are not considered as part of the eligibility determination, but rental income must be included in the calculation of Gross Household Income.)

Qualifying Assistance Programs

- a. Allowance for the Survivor
- b. Guaranteed Income Supplement
- c. Allowance for Seniors
- d. Ontario Works
- e. Ontario Disability Support Program
- f. Ontario Electricity Support Program
- g. Healthy Smiles Ontario Child Dental Program
- h. LEAP Emergency Financial Assistance grant (received within 12 months from date of application to participate in Home Assistance Program)
- i. Natural gas low income DSM program (qualified to participate within 12 months from date of application to participate in Home Assistance Program)

Proof of Eligibility Documents for Home Assistance Program

You must provide **ONE** of the following documents as proof of eligibility for our free energy conservation programs.

For Household Income verification:

Option: A copy of the most recent tax year's **Notice of Assessment (NOA)** from the Canada Revenue Agency **for each adult who permanently resides in the home.** You must combine the gross income from Line 150 for each adult (age 18 and over) in the home. Tax preparation documents are **not** accepted. **All income documents must be from the same tax year.**

1 | CONTACT INFORMATION
Make sure this is up to date. This is an important document, so you'll need to make sure the government knows where to find you when the time comes.

2 | STATEMENT INFORMATION
This is the basic overview of the tax year, the date the assessment was issued, and the return type.

3 | ACTION INFORMATION
This section lets you know what action you need to take. This can include things like if you have an amount owing, if you're getting a refund, or have a neutral balance. This section will also include other relevant information like key dates, credits and carryover amounts, RRSP contribution limits, and more.

4 | ACCOUNT SUMMARY
This is your current balance including key dates for repayment and payment options.

Notice of assessment

Account summary

Payment options

5 | CONTACT INFORMATION
Make sure this is up to date. This is an important document, so you'll need to make sure the government knows where to find you when the time comes.

6 | SUMMARY
This section shows you the result of assessed or reassessed return.

7 | RRSP DEDUCTION LIMIT STATEMENT
The deduction limit is the amount of RRSP contributions you can deduct for the next year. This also shows how your deduction limit is calculated.

NOTICE OF ASSESSMENT

Date	Name	Social Insurance no.	Tax year	Tax centre
XX/XX/XXXX	Jane Doe	123 456 789	20XX	Cityville 123 456

Summary

Line	\$ Amount
150 Total income	
Deductions from total income	
236 Net income	
260 Taxable income	
6150 Total provincial non-refundable tax credits	
420 Net federal tax	
428 Net provincial tax	
435 Total payable	
437 Total income tax deducted	
448 CFP Overpayment	
482 Total credits (Total payable minus total credits)	
Balance from this assessment	
Direct deposit	

20XX RRSP Deduction Limit Statement

For Supplements on Old Age Security: A copy of the most recent tax year's **T4A (OAS) Statement of Old Age Security showing a supplement in Box 21**. The supplement would be either the Guaranteed Income Supplement, Allowance for Seniors, or Allowance for the Survivor. We can also accept your approval letter you received from Service Canada. **The benefit recipient's name must be on the utility bill as a primary or secondary account holder.**


Canada Revenue Agency / Agence du revenu du Canada		Statement of Old Age Security / Relevé de la sécurité de la vieillesse					T4A (OAS)	
Year / Année	18 Taxable pension paid / Versement de pension imposable	19 Gross pension paid / Versement brut de pension	20 Overpayment recovered / Paiement en trop recouvré	21 Net supplements paid / Versement net des suppléments	22 Income tax deducted / Impôt sur le revenu retenu	23 Quebec income tax deducted / Impôt sur le revenu du Québec retenu		
Issued by: Service Canada / Émis par: Service Canada						12 Social insurance number / Numéro d'assurance sociale		
						13 Old Age Security number / Numéro de la Sécurité de la vieillesse		
Keep this copy for you records. / Conservez cette copie pour vos dossiers.						See the privacy notice on your return. / Consultez l'avis de confidentialité dans votre déclaration.		

Protected B when completed / Protégé B une fois rempli
T4A (OAS) (15)
SC ISP-0137 nat (2014-12-01) (ITC)

For the Ontario Disability Support Program (ODSP): A copy of **a recent statement showing the client's name, address and benefit deposit section**. We can also accept a dated letter from a case worker, including the name and address of the client and the benefit received. **The benefit recipient's name must be on the utility bill as a primary or secondary account holder.**

 Ministry of Community and Social Services Ministère des Services sociaux et communautaires	MEMBER ID / CODE D'ID. DE MEMBRE	OFFICE BUREAU	CASE ORG. CH. DE CAS	NO./N°	DATE	PERIOD COVERED / PÉRIODE ASSURÉE
					30Sep14	FROM/DU 01Sep14 TO/AU 30Sep14
	BENEFITS / PRESTATIONS		AMOUNT/MONTANT	DEDUCTIONS / DÉDUCTIONS	AMOUNT/MONTANT	
Basic Needs Shelter						
Total					Cheque Amount / Montant du chèque	
ODSP/ POSPH Statement of Assistance Please retain for your records. Relevé des prestations. Veuillez conserver dans vos dossiers.						
Ontario Disability Support Program Act / Loi sur le Programme ontarien de soutien aux personnes handicapées PAYMENT SEP 30, 2014						
Jane Doe 1 Example Street Notown, Ontario X1X 1X1						

For Ontario Works (OW): A copy of **a recent statement showing the client's name, address and benefit deposit section.** We can also accept a dated letter from a case worker, including the name and address of the client and the benefit received. **The benefit recipient's name must be on the utility bill as a primary or secondary account holder.**


Ministry of Health and Long-Term Care
Ministère de la Santé et des Soins de longue durée

Drug Benefit Eligibility Card
Carte d'admissibilité au programme de médicaments gratuits

Eligibility Number / No d'admissibilité: [VOID] First Name / Prénom: [NULL] Surname / Nom de famille: [VOID] Eligibility Number / No d'admissibilité: [VOID] First Name / Prénom: [NULL] Surname / Nom de famille: [VOID]

Plan Code / Code du régime: _____
 Benefit Period / Période assurée: From / de _____ To end of / à fin de _____

This card is not valid if altered / Cette carte est invalide si modifiée

Municipality Name: Hometown, Ontario **DATE:** [REDACTED] **DEPOSIT NUMBER:** [REDACTED]

MEMBER ID. / CODE D'ID DE MEMBRE	OFFICE BUREAU	CASE LOAD CH. DE CAS	PERIOD COVERED PERIODE ASSURÉE
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

STATEMENT OF ASSISTANCE	BENEFITS / PRESTATIONS	AMOUNT / MONTANT	DEDUCTIONS / DÉDUCTIONS	AMOUNT / MONTANT	GRANTS ACCORDÉES	AMOUNT / MONTANT
PLEASE RETAIN FOR YOUR RECORDS	Basic Needs	330.00			ASSISTANCE AIDE	706.00
	Shelter	376.00			LESS DEDUCTIONS MOINS DÉDUCTIONS	0.00
RELEVÉ DES PRESENTATIONS					SUBTOTAL PARTIEL	706.00
VEUILLEZ CONSERVER DANS VOS DOSSIERS	TOTAL	706.00	TOTAL	0.00	AMOUNT MONTANT	706.00

PLEASE RETAIN FOR YOUR RECORDS / VEUILLEZ CONSERVER DANS VOS DOSSIERS

Municipality Name: Hometown, Ontario **DATE:** [REDACTED] **DEPOSIT NUMBER:** [REDACTED] **DEPOSIT AMOUNT:** [REDACTED]

RE: 302038852

DEPOSITED TO THE ACCOUNT OF: **Jane Doe**
123 Main St
Hometown, ON
H0H 0H0

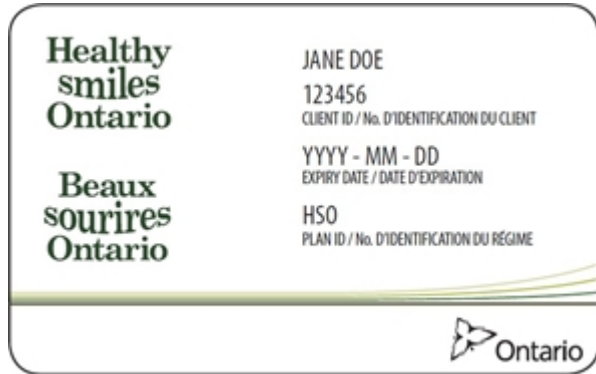
NOT-NEGOTIABLE

NOT-NEGOTIABLE

For the Ontario Electricity Support Program (OESP): A **recent copy of a hydro bill showing an OESP deduction** or your OESP approval letter/email.

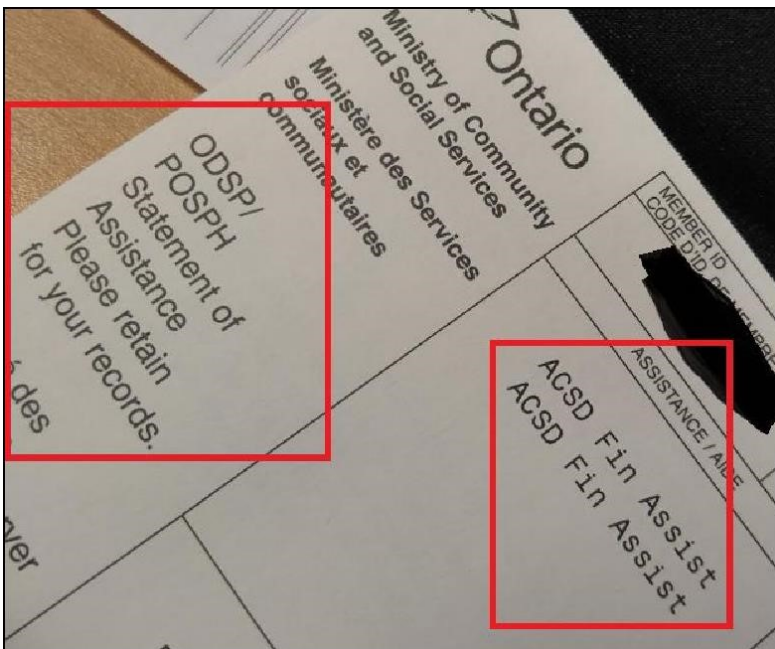
Ontario Electricity Support Program	\$xx.xx CR
OESP	- \$xx.xx
Debt Repayment Charge	0.00

dental card or approval letter.



Low-Income Energy Assistance Program (LEAP): Verification via letter or email from the social agency (for example, the United Way) through which LEAP was granted.

Assistance for Children with Severe Disabilities (ACSD): A copy of a recent ODSP statement showing the ACSD benefit and the client's name and address.



If you have any questions about providing the correct documents, please call us toll free at 1-855-591-0877.