



Service address: MR. PETER RIDEN
3440 COUNTY RD 10

Your account number: 200111541176 Bill Cycle 02

Billing date: May 19, 2016

Customer service

Hydro One Networks Inc.
PO Box 5700
Markham, Ontario L3R 1C8

View your electricity use at  www.HydroOne.com

For billing and service inquiries, call
1-888-664-9376
Monday to Friday
7:30 a.m. - 8 p.m.

For collection and past due bills, call
1-800-294-9376
Monday to Friday
7:30 a.m. - 8 p.m.

For 24-hour power outages or emergency service, call
1-800-434-1235

Standard Service supplied by Hydro One

Here's what you owe

Balance forward that is past due \$737.30
Your new charges \$580.29
Adjustments \$11.06



Total amount you owe \$1,328.65

The total amount you owe, as indicated on this bill, is due on the billing date. Your payment for this invoice is due on **June 7, 2016** (the Required Payment Date).



If payment is not received by June 7, 2016 (the Required Payment Date), a late payment charge of 1.5% compounded monthly (19.56% per year) will be calculated from the billing date and applied to your next bill.

IMPORTANT NOTICE: The Ontario Energy Board has increased Time-of-Use electricity prices to: 18 cents per kWh for on-peak, 13.2 cents per kWh for mid-peak, and 8.7 cents per kWh for off-peak, effective May 1, 2016. Go to www.ontarioenergyboard.ca for details.

++ The Debt Retirement Charge was removed for certain residential consumption after December 31, 2015. Learn more at Ontario.ca/DRC.

This is a reminder that your bill has a past due balance. If this amount has been paid, please accept our thanks and pay only your new charges. If you are having trouble paying your bill, please call us.

Point of Delivery: 10758971

Compare the electricity you are using+

	Number of days	Average Daily Electricity Use (kWh)			Average electricity you used per day (kWh)
		On-Peak	Mid-Peak	Off-Peak	
Apr 15, 2016 - May 13, 2016	28	15	15	64	93
Mar 16, 2016 - Apr 15, 2016	30	16	19	81	116
Feb 13, 2016 - Mar 16, 2016	32	17	19	87	123
Jan 15, 2016 - Feb 13, 2016	29	21	19	84	124
Dec 15, 2015 - Jan 15, 2016	31	18	18	81	117
Nov 17, 2015 - Dec 15, 2015	28	25	24	94	143
Apr 17, 2015 - May 15, 2015	28	16	16	70	101



Please return this slip with your payment.

Your account number: **200111541176**

Total amount you owe \$1,328.65


Amount enclosed

\$

MR. PETER RIDEN
3440 COUNTY ROAD 10
VANKLEEK HILL ON K0B 1R0

HYDRO ONE NETWORKS INC.
PO BOX 4102 STN A
TORONTO ON M5W 3L3

How we calculated your charges

Balance forward	Amount of your last bill	\$737.30
	Balance forward that is past due	\$737.30
Your electricity charges	Your service type is Residential - Low Density	
	Electricity used this billing period	
	We read your meter J2810834 on May 13, 2016	014029.2480
	We read your meter on April 15, 2016	- <u>013898.5165</u>
	Difference in meter readings	000130.7315
	Metered usage in kilowatt-hours (130.7315 x 20) = 2,614.6300 kWh	
	Electricity: Winter On-Peak: 214.8680 kWh @ 17.5000 ¢	\$37.60
	Mid-Peak: 220.2250 kWh @ 12.8000 ¢	\$28.19
	Off-Peak: 987.4860 kWh @ 8.3000 ¢	\$81.96
	Electricity: Summer On-Peak: 201.8120 kWh @ 18.0000 ¢	\$36.33
	Mid-Peak: 191.2540 kWh @ 13.2000 ¢	\$25.25
	Off-Peak: 798.9850 kWh @ 8.7000 ¢	\$69.51
	Delivery	\$217.10
	Regulatory Charges	\$17.59
	Debt Retirement Charge++	\$0.00
	HST (87086-5821-RT0001)	\$66.76
	Total of your electricity charges	\$580.29
	 ++ Debt Retirement Charge exemption saved you \$18.30.	
Adjustments	Late payment charge **	\$11.06
	Total adjustments	\$11.06
	** GST/HST exempt	

Electricity : This is the cost of the electricity supplied to you during this billing period and is the part of the bill that is subject to competition.

Delivery : These are the costs of delivering electricity from generating stations across the Province to Hydro One then to your home or business. This includes the costs to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local electricity systems. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use.

The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business.* Hydro One collects this money and pays this amount directly to our suppliers.

*When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business.

Regulatory Charges : Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid and include the costs associated with funding Ministry of Energy and Infrastructure conservation and renewable energy programs.

Debt Retirement Charge : The debt retirement charge pays down the debt of the former Ontario Hydro.

NOTE: For a detailed explanation of electricity terms, please visit www.HydroOne.com or www.ontarioenergyboard.ca.

+Your consumption is based on metered use. Historically this was based on adjusted use.

Time of Use Periods for Summer and Winter

Time Period	Summer (May 1st - Oct 31st)	Winter (Nov 1st - Apr 30th)
On-Peak	Weekdays: 11 a.m. - 5 p.m.	Weekdays: 7 a.m. - 11 a.m. & 5 p.m. - 7 p.m.
Mid-Peak	Weekdays: 7 a.m. - 11 a.m. & 5 p.m. - 7 p.m.	Weekdays: 11 a.m. - 5 p.m.
Off-Peak	Weekdays: 7 p.m. - 7 a.m. & Weekends and Holidays	Weekdays: 7 p.m. - 7 a.m. & Weekends and Holidays