



Service address: MR. PETER RIDEN  
3440 COUNTY RD 10

Your account number: 200111541176 Bill Cycle 02

Billing date: March 22, 2016

Customer service

Hydro One Networks Inc.  
PO Box 5700  
Markham, Ontario L3R 1C8

View your electricity use at  
[www.HydroOne.com](http://www.HydroOne.com)

For billing and service inquiries, call  
1-888-664-9376  
Monday to Friday  
7:30 a.m. - 8 p.m.

For 24-hour power outages or emergency service, call  
1-800-434-1235

Standard Service supplied by Hydro One

Here's what you owe

Balance forward	\$0.00
Your new charges	\$829.79
<b>Total amount you owe</b>	<b>\$829.79</b>

The total amount you owe, as indicated on this bill, is due on the billing date. Your payment for this invoice is due on **April 10, 2016** (the Required Payment Date).



If payment is not received by April 10, 2016 (the Required Payment Date), a late payment charge of 1.5% compounded monthly (19.56% per year) will be calculated from the billing date and applied to your next bill.

++ The Debt Retirement Charge was removed for certain residential consumption after December 31, 2015. Learn more at [Ontario.ca/DRC](http://Ontario.ca/DRC).

It just got easier to pay your Hydro One Networks bill. Sign up for epost today to view and pay your bill online. You'll save time, paper and postage. For more details on eBilling, go to [www.HydroOne.com/epost](http://www.HydroOne.com/epost).

For energy efficiency tips to manage your bill visit [www.HydroOne.com/SaveEnergy](http://www.HydroOne.com/SaveEnergy).

Point of Delivery: 10758971

Compare the electricity you are using+	Number of days	Average Daily Electricity Use (kWh)			Average electricity you used per day (kWh)
		On-Peak	Mid-Peak	Off-Peak	
<b>Feb 13, 2016 - Mar 16, 2016</b>	<b>32</b>	<b>17</b>	<b>19</b>	<b>87</b>	<b>123</b>
Jan 15, 2016 - Feb 13, 2016	29	21	19	84	124
Dec 15, 2015 - Jan 15, 2016	31	18	18	81	117
Nov 17, 2015 - Dec 15, 2015	28	25	24	94	143
Oct 17, 2015 - Nov 17, 2015	31	15	17	79	110
Sep 17, 2015 - Oct 17, 2015	30	18	18	88	123
<b>Feb 14, 2015 - Mar 18, 2015</b>	<b>32</b>	<b>18</b>	<b>17</b>	<b>95</b>	<b>130</b>



Please return this slip with your payment.

Your account number: **200111541176**

**Total amount you owe \$829.79**

Amount enclosed

\$

MR. PETER RIDEN  
3440 COUNTY ROAD 10  
VANKLEEK HILL ON K0B 1R0

HYDRO ONE NETWORKS INC.  
PO BOX 4102 STN A  
TORONTO ON M5W 3L3

## How we calculated your charges

<b>Balance forward</b>	Amount of your last bill	\$767.79
	Amount we received on March 2, 2016 - thank you	\$767.79 CR
	<b>Balance forward</b>	<b>\$0.00</b>
<hr/>		
<b>Your electricity charges</b>	Your service type is Residential - Low Density	
	<hr/>	
	<b>Electricity used this billing period</b>	
	We read your meter J2810834 on March 16, 2016	013725.0736
	We read your meter on February 13, 2016	- 013528.3391
	Difference in meter readings	000196.7345
	Metered usage in kilowatt-hours (196.7345 x 20) = 3,934.6900 kWh	
	<hr/>	
	Electricity: On-Peak: 553.6240 kWh @ 17.5000 ¢	\$96.88
	Mid-Peak: 612.6010 kWh @ 12.8000 ¢	\$78.41
	Off-Peak: 2,768.4650 kWh @ 8.3000 ¢	\$229.78
	Delivery	\$302.93
	Regulatory Charges	\$26.33
	Debt Retirement Charge++	\$0.00
	HST (87086-5821-RT0001)	\$95.46
	<b>Total of your electricity charges</b>	<b>\$829.79</b>



++ Debt Retirement Charge exemption saved you \$27.54.

**Electricity** : This is the cost of the electricity supplied to you during this billing period and is the part of the bill that is subject to competition.

**Delivery** : These are the costs of delivering electricity from generating stations across the Province to Hydro One then to your home or business. This includes the costs to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local electricity systems. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use.

The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business.\* Hydro One collects this money and pays this amount directly to our suppliers.

\*When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business.

**Regulatory Charges** : Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid and include the costs associated with funding Ministry of Energy and Infrastructure conservation and renewable energy programs.

**Debt Retirement Charge** : The debt retirement charge pays down the debt of the former Ontario Hydro.

NOTE: For a detailed explanation of electricity terms, please visit [www.HydroOne.com](http://www.HydroOne.com) or [www.ontarioenergyboard.ca](http://www.ontarioenergyboard.ca).

+Your consumption is based on metered use. Historically this was based on adjusted use.

### Time of Use Periods for Summer and Winter

Time Period	Summer (May 1st - Oct 31st)	Winter (Nov 1st - Apr 30th)
On-Peak	Weekdays: 11 a.m. - 5 p.m.	Weekdays: 7 a.m. - 11 a.m. & 5 p.m. - 7 p.m.
Mid-Peak	Weekdays: 7 a.m. - 11 a.m. & 5 p.m. - 7 p.m.	Weekdays: 11 a.m. - 5 p.m.
Off-Peak	Weekdays: 7 p.m. - 7 a.m. & Weekends and Holidays	Weekdays: 7 p.m. - 7 a.m. & Weekends and Holidays