



MS. THAILA RIDEN

Your account number is:

2002 4625 2251

This statement is issued on:

April 23, 2020

Your Electricity Statement

For the period of: **March 18, 2020 - April 17, 2020**

What do I owe?

\$258.⁹⁴

See reverse for a summary of your charges

How much did I use?

You powered your home with



2,660 kWh

of electricity this period

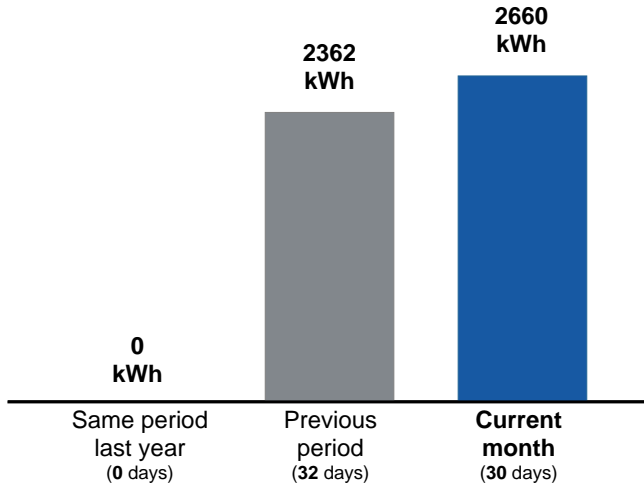
When is it due?

May 13, 2020

What does my electricity usage look like?

Your average daily usage has **increased by 20%** compared to the previous period.

Find out more by logging into **myAccount** at www.HydroOne.com



What do I need to know?

Total Ontario Support on this bill is \$322.46.



For billing, quick answers and much more, visit www.HydroOne.com



For emergencies or reporting outages **1-800-434-1235** (24 hrs)



For service inquiries and payment **1-888-664-9376**
Mon to Fri 7:30 a.m. - 8 p.m.



Hydro One Networks Inc.
PO Box 5700
Markham, ON L3R 1C8

Please return this slip with your payment.

Your account number: **2002 4625 2251**



Total amount you owe **\$258.94**

Amount enclosed

\$

MS. THAILA RIDEN
3440 COUNTY ROAD 10
VANKLEEK HILL ON K0B 1R0

HYDRO ONE NETWORKS INC.
PO BOX 4102 STN A
TORONTO ON M5W 3L3

2002462522510000258941



What am I paying for?

Balance carried forward from previous statement		\$0.00
Amount from your previous period	\$243.28	
Amount we received on Mar 27/20	-\$243.28	
Your electricity charges		\$273.25
Your adjustments		-\$14.31
Total amount you owe		\$258.94

This statement contains account adjustments.

If payment is not received by May 13, 2020, a late payment charge of 1.5% compounded monthly (19.56% per year) will be calculated from the statement date and applied to your account.



Powering 3440 COUNTY RD 10

Point of Delivery: 10758971

Residential - Low Density

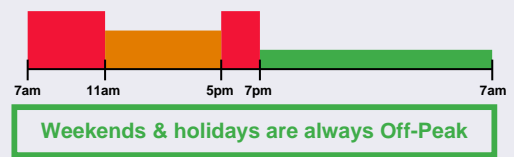
Electricity	\$280.92
<p>This is the cost of generating the electricity you used this period. Usage is measured in kilowatt-hours (kWh) and depends on the wattage of devices you use and how long you use them. The Ontario Energy Board (OEB) sets the cost per kWh and the money collected goes directly to the electricity generators.</p>	
Delivery	\$106.51
<p>This is the cost of ensuring you have reliable power when you need it. Hydro One collects this money to build, maintain and operate the electricity infrastructure, which includes power lines, steel towers and wood poles covering 960,000 sq. km. A portion of this cost is fixed and a portion varies depending on the amount of electricity used.</p>	
Regulatory Charges	\$11.71
<p>The Independent Electricity System Operator (IESO) uses this money to manage electricity supply and demand in the province, which is necessary to ensure that there is enough electricity to meet Ontario's needs at all times.</p>	
Ontario Electricity Support Program+++	-\$45.00
HST (87086-5821-RT0001)	\$46.04
Ontario Electricity Rebate	-\$126.93
Total of your electricity charges	\$273.25

What is my Time-of-Use breakdown?

Mar 18/20 to Mar 23/20	Usage (kWh)	Rate (¢)	Amount
On-Peak	76.782	20.8	\$15.97
Mid-Peak	95.815	14.4	\$13.80
Off-Peak	307.596	10.1	\$31.07
Mar 24/20 to Apr 17/20			
On-Peak	421.927	10.1	\$42.61
Mid-Peak	451.391	10.1	\$45.59
Off-Peak	1,305.746	10.1	\$131.88

My current Time-of-Use schedule

Winter: Weekdays - Nov 1 to Apr 30



+++ An Ontario Electricity Support Program credit has been applied to this bill. Visit OntarioElectricitySupport.ca for more information.

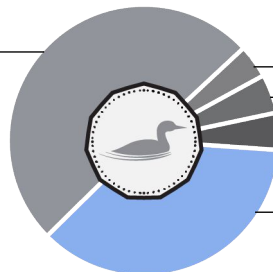
To help customers during the COVID-19 pandemic, all usage will be billed at the off-peak price of 10.1 cents per kWh starting March 24. This temporary rate relief is expected to last for 45 days. Learn more: www.HydroOne.com/RateRelief

Continued on page 3

Shedding light on your electricity statement

To the electricity generators for the electricity you use

Electricity prices are set by the Ontario Energy Board (OEB). Hydro One collects electricity charges and passes them to the IESO. These charges are used to cover the cost of electricity generation.



- Regulatory costs
- Taxes
- Other delivery costs
- Hydro One's delivery costs

Regulatory Messages



The Government of Ontario has changed the way the Ontario Electricity Rebate is calculated to ensure the Ontario Electricity Support Program credit does not reduce the amount of the rebate you receive. We have applied a refund to this bill for the period Mar 1-31, 2020. To learn more, visit www.HydroOne.com/BillChanges.

Continued from page 2



Your Adjustments

Ontario Electricity Rebate Refund

-\$14.31
-\$14.31



Meter Number	Current Reading	Previous Reading	Difference	Usage in kWh
J2810834	Apr 17/20 20272.3304	Mar 18/20 20139.3675	132.9629	(x20) = 2659.257