



MS. THAILA RIDEN

Your account number is:

2002 4625 2251

This statement is issued on:

March 24, 2020

# Your Electricity Statement

For the period of: February 15, 2020 - March 18, 2020

## What do I owe?

# \$243.<sup>28</sup>

See reverse for a summary of your charges

## How much did I use?

You powered your home with



# 2,362 kWh

of electricity this period

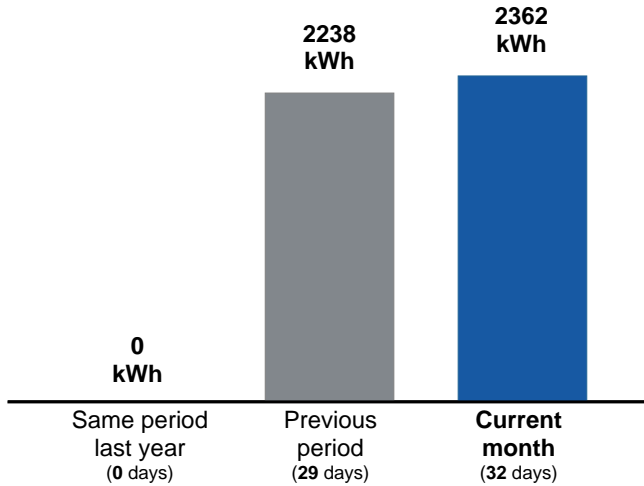
## When is it due?

# Apr 13, 2020

## What does my electricity usage look like?

Your average daily usage has **decreased by 4%** compared to the previous period.

Find out more by logging into **myAccount** at [www.HydroOne.com](http://www.HydroOne.com)



## What do I need to know?

Total Ontario Support on this bill is \$304.18.

For billing, quick answers and much more, visit [www.HydroOne.com](http://www.HydroOne.com)

For emergencies or reporting outages **1-800-434-1235** (24 hrs)

For service inquiries and payment **1-888-664-9376**  
Mon to Fri 7:30 a.m. - 8 p.m.

Hydro One Networks Inc.  
PO Box 5700  
Markham, ON L3R 1C8

Please return this slip with your payment.

Your account number: **2002 4625 2251**



Total amount you owe **\$243.28**

Amount enclosed

\$

MS. THAILA RIDEN  
3440 COUNTY ROAD 10  
VANKLEEK HILL ON K0B 1R0

HYDRO ONE NETWORKS INC.  
PO BOX 4102 STN A  
TORONTO ON M5W 3L3

2002462522510000243282



## What am I paying for?

<b>Balance carried forward from previous statement</b>		<b>\$0.00</b>
Amount from your previous period	\$289.57	
Amount we received on Feb 26/20	-\$289.57	
<b>Your electricity charges</b>		<b>\$300.52</b>
<b>Your adjustments</b>		<b>-\$57.24</b>
<b>Total amount you owe</b>		<b>\$243.28</b>

This statement contains account adjustments.

If payment is not received by Apr 13, 2020, a late payment charge of 1.5% compounded monthly (19.56% per year) will be calculated from the statement date and applied to your account.



## Powering 3440 COUNTY RD 10

Point of Delivery: 10758971

Residential - Low Density

<b>Electricity</b> .....	\$300.55
This is the cost of generating the electricity you used this period. Usage is measured in kilowatt-hours (kWh) and depends on the wattage of devices you use and how long you use them. The Ontario Energy Board (OEB) sets the cost per kWh and the <b>money collected goes directly to the electricity generators.</b>	
<b>Delivery</b> .....	\$104.13
This is the cost of ensuring you have reliable power when you need it. <b>Hydro One collects this money</b> to build, maintain and operate the electricity infrastructure, which includes power lines, steel towers and wood poles covering 960,000 sq. km. A portion of this cost is fixed and a portion varies depending on the amount of electricity used.	
<b>Regulatory Charges</b> .....	\$10.42
<b>The Independent Electricity System Operator (IESO) uses this money</b> to manage electricity supply and demand in the province, which is necessary to ensure that there is enough electricity to meet Ontario's needs at all times.	
<b>Ontario Electricity Support Program+++</b> .....	-\$45.00
<b>HST (87086-5821-RT0001)</b> .....	\$48.11
<b>Ontario Electricity Rebate</b> .....	-\$117.69
<b>Total of your electricity charges</b> .....	<b>\$300.52</b>

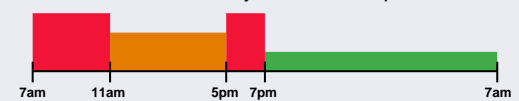
+++ An Ontario Electricity Support Program credit has been applied to this bill. Visit [OntarioElectricitySupport.ca](http://OntarioElectricitySupport.ca) for more information.

## What is my Time-of-Use breakdown?

Feb 15/20 to Mar 18/20	Usage (kWh)	Rate (¢)	Amount
On-Peak	404.25	20.8	\$84.08
Mid-Peak	435.956	14.4	\$62.78
Off-Peak	1,521.695	10.1	\$153.69

## My current Time-of-Use schedule

Winter: Weekdays - Nov 1 to Apr 30



Weekends & holidays are always Off-Peak



## Your Adjustments

Ontario Electricity Rebate Refund **-\$57.24**

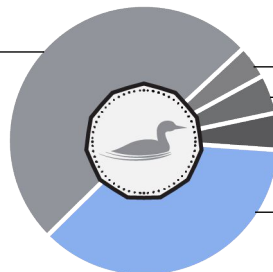


Meter Number	Current Reading	Previous Reading	Difference	Usage in kWh
J2810834	Mar 18/20 20139.3675	Feb 15/20 20021.2725	118.0951	(x20) = 2361.901

## Shedding light on your electricity statement

### To the electricity generators for the electricity you use

Electricity prices are set by the Ontario Energy Board (OEB). Hydro One collects electricity charges and passes them to the IESO. These charges are used to cover the cost of electricity generation.



- Regulatory costs
- Taxes
- Other delivery costs
- Hydro One's delivery costs

## Regulatory Messages



The Government of Ontario has changed the way the Ontario Electricity Rebate is calculated to ensure the Ontario Electricity Support Program credit does not reduce the amount of the rebate you receive. We have applied a refund to this bill for the period Nov 1, 2019 to Feb 29, 2020. To learn more, visit [www.HydroOne.com/BillChanges](http://www.HydroOne.com/BillChanges).