



MS. THAILA RIDEN

Your account number is:

2002 4625 2251

This statement is issued on:

November 21, 2019

# Your Electricity Statement

For the period of: **October 17, 2019 - November 15, 2019**

## What do I owe?

# \$291.<sup>02</sup>

See reverse for a summary of your charges

## How much did I use?

You powered your home with



# 2,426 kWh

of electricity this period

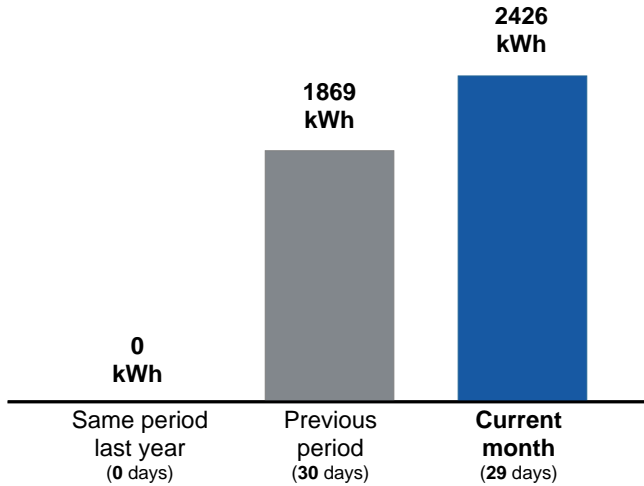
## When is it due?

# Dec 11, 2019

## What does my electricity usage look like?

Your average daily usage has **increased by 35%** compared to the previous period.

Find out more by logging into **myAccount** at [www.HydroOne.com](http://www.HydroOne.com)



## What do I need to know?

Total Ontario Support on this bill is \$258.37.

You might notice some changes to electricity prices and the rebate applied to your bill. Learn more about these changes at [HydroOne.com/BillChanges](http://HydroOne.com/BillChanges).

For billing, quick answers and much more, visit [www.HydroOne.com](http://www.HydroOne.com)

For emergencies or reporting outages **1-800-434-1235** (24 hrs)

For service inquiries and payment **1-888-664-9376**  
Mon to Fri 7:30 a.m. - 8 p.m.

Hydro One Networks Inc.  
PO Box 5700  
Markham, ON L3R 1C8

Please return this slip with your payment.

Your account number: **2002 4625 2251**



Total amount you owe **\$291.02**

Amount enclosed

\$

MS. THAILA RIDEN  
3440 COUNTY ROAD 10  
VANKLEEK HILL ON K0B 1R0

HYDRO ONE NETWORKS INC.  
PO BOX 4102 STN A  
TORONTO ON M5W 3L3

2002462522510000291027



## What am I paying for?

<b>Balance carried forward from previous statement</b>		<b>\$0.00</b>
Amount from your previous period	\$212.29	
Amount we received on Oct 30/19	-\$212.29	
<b>Your electricity charges</b>		<b>\$291.02</b>
<b>Total amount you owe</b>		<b>\$291.02</b>

If payment is not received by Dec 11, 2019, a late payment charge of 1.5% compounded monthly (19.56% per year) will be calculated from the statement date and applied to your account.



## Powering 3440 COUNTY RD 10

Point of Delivery: 10758971

Residential - Low Density

<b>Electricity</b> .....		<b>\$250.34</b>
This is the cost of generating the electricity you used this period. Usage is measured in kilowatt-hours (kWh) and depends on the wattage of devices you use and how long you use them. The Ontario Energy Board (OEB) sets the cost per kWh and the <b>money collected goes directly to the electricity generators.</b>		
<b>Delivery</b> .....		<b>\$99.01</b>
This is the cost of ensuring you have reliable power when you need it. <b>Hydro One collects this money</b> to build, maintain and operate the electricity infrastructure, which includes power lines, steel towers and wood poles covering 960,000 sq. km. A portion of this cost is fixed and a portion varies depending on the amount of electricity used.		
<b>Regulatory Charges</b> .....		<b>\$10.70</b>
The <b>Independent Electricity System Operator (IESO)</b> uses this <b>money</b> to manage electricity supply and demand in the province, which is necessary to ensure that there is enough electricity to meet Ontario's needs at all times.		
<b>Ontario Electricity Support Program+++</b> .....		<b>-\$45.00</b>
<b>HST (87086-5821-RT0001)</b> .....		<b>\$40.96</b>
<b>8% Provincial Rebate</b> .....		<b>-\$11.83</b>
<b>Ontario Electricity Rebate</b> .....		<b>-\$53.16</b>
<b>Total of your electricity charges</b> .....		<b>\$291.02</b>

+++ An Ontario Electricity Support Program credit has been applied to this bill. Visit OntarioElectricitySupport.ca for more information.

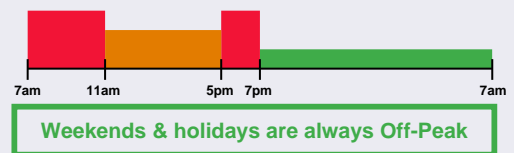
**IMPORTANT NOTICE:** The Ontario Energy Board has changed Time-of-Use electricity prices to: 20.8 cents per kWh for on-peak, 14.4 cents per kWh for mid-peak and 10.1 cents per kWh for off-peak, effective Nov 1, 2019. To learn more, visit [www.oeb.ca](http://www.oeb.ca).

## What is my Time-of-Use breakdown?

Oct 17/19 to Oct 31/19	Usage (kWh)	Rate (¢)	Amount
On-Peak	242.772	13.4	\$32.53
Mid-Peak	220.398	9.4	\$20.72
Off-Peak	927.41	6.5	\$60.28
Nov 1/19 to Nov 15/19			
On-Peak	213.487	20.8	\$44.41
Mid-Peak	218.694	14.4	\$31.49
Off-Peak	603.073	10.1	\$60.91

## My current Time-of-Use schedule

Winter: Weekdays - Nov 1 to Apr 30

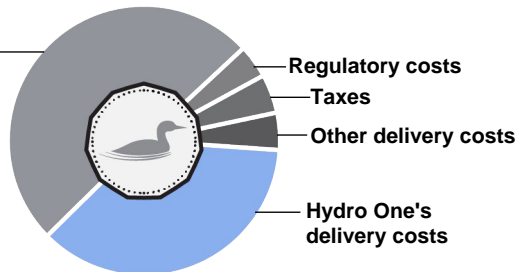


Meter Number	Current Reading	Previous Reading	Difference	Usage in kWh
J2810834	Nov 15/19 19629.5773	Oct 17/19 19508.2856	121.2917	(x20) = 2425.834

## Shedding light on your electricity statement

### To the electricity generators for the electricity you use

Electricity prices are set by the Ontario Energy Board (OEB). Hydro One collects electricity charges and passes them to the IESO. These charges are used to cover the cost of electricity generation.



## Energy Saving Tip

### Phantom Power

Electronics use energy even when off. Plug them into power bars with timers or auto-shutoff to lower energy use.

