



MS. THAILA RIDEN

Your account number is:

2002 4625 2251

This statement is issued on:

January 22, 2021

Your Electricity Statement

For the period of: **December 15, 2020 - January 16, 2021**

What do I owe?

\$581.³²

See reverse for a summary of your charges

How much did I use?

You powered your home with



5,045 kWh

of electricity this period

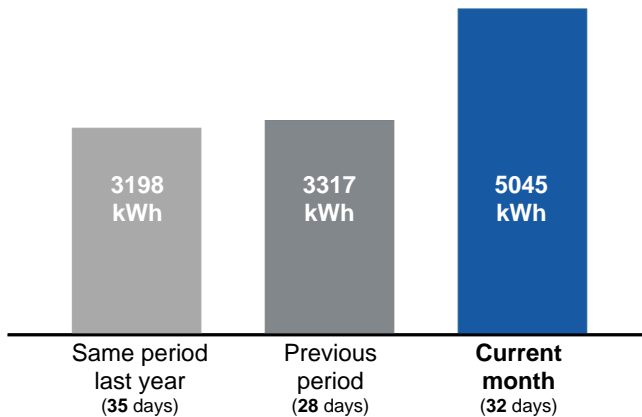
When is it due?

Feb 11, 2021

What does my electricity usage look like?

Your average daily usage has **increased by 74%** compared to the same period last year.

Find out more by logging into **myAccount** at www.HydroOne.com



What do I need to know?

Total Ontario support: \$471.60. To learn more about the province's electricity support programs, visit Ontario.ca/yourelectricitybill.

2021 delivery rates are now in effect and are reflected on this bill. To learn about the other changes to your bill effective Jan 1, 2021, visit HydroOne.com/2021Rates.

For billing, quick answers and much more, visit www.HydroOne.com

For emergencies or reporting outages **1-800-434-1235** (24 hrs)

For service inquiries and payment **1-888-664-9376**
Mon to Fri 7:30 a.m. - 8 p.m.
Sat 9 a.m. to 3 p.m.

Hydro One Networks Inc.
PO Box 5700
Markham, ON L3R 1C8

Please return this slip with your payment.

Your account number: **2002 4625 2251**



Total amount you owe **\$581.32**

Amount enclosed

\$

MS. THAILA RIDEN
3440 COUNTY ROAD 10
VANKLEEK HILL ON K0B 1R0

HYDRO ONE NETWORKS INC.
PO BOX 4102 STN A
TORONTO ON M5W 3L3

2002462522510000581328



What am I paying for?

Balance carried forward from previous statement		\$0.00
Amount from your previous period	\$421.86	
Amount we received on Dec 24/20	-\$421.86	
Your electricity charges		\$581.32
Total amount you owe		\$581.32

If payment is not received by Feb 11, 2021, a late payment charge of 1.5% compounded monthly (19.56% per year) will be calculated from the statement date and applied to your account.



Powering 3440 COUNTY RD 10

Point of Delivery: 10758971

Residential - Low Density

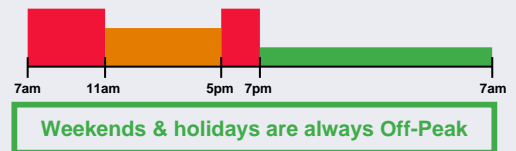
Electricity		\$559.46
This is the cost of generating the electricity you used this period. Usage is measured in kilowatt-hours (kWh) and depends on the wattage of devices you use and how long you use them. The Ontario Energy Board (OEB) sets the cost per kWh and the money collected goes directly to the electricity generators.		
Delivery		\$170.36
This is the cost of ensuring you have reliable power when you need it. Hydro One collects this money to build, maintain and operate the electricity infrastructure, which includes power lines, steel towers and wood poles covering 960,000 sq. km. A portion of this cost is fixed and a portion varies depending on the amount of electricity used.		
Regulatory Charges		\$21.99
The Independent Electricity System Operator (IESO) uses this money to manage electricity supply and demand in the province, which is necessary to ensure that there is enough electricity to meet Ontario's needs at all times.		
Ontario Electricity Support Program+++		-\$45.00
HST (87086-5821-RT0001)		\$91.88
Ontario Electricity Rebate		-\$217.37
Total of your electricity charges		\$581.32

What is my Time-of-Use breakdown?

Dec 15/20 to Dec 31/20	Usage (kWh)	Rate (¢)	Amount
On-Peak	480.526	21.7	\$104.27
Mid-Peak	454.729	15.0	\$68.21
Off-Peak	1,883.645	10.5	\$197.78
Jan 1/21 to Jan 16/21			
On-Peak	356.108	8.5	\$30.27
Mid-Peak	347.959	8.5	\$29.58
Off-Peak	1,521.722	8.5	\$129.35

My current Time-of-Use schedule

Winter: Weekdays - Nov 1 to Apr 30



+++ An Ontario Electricity Support Program credit has been applied to this bill. Visit OntarioElectricitySupport.ca for more information.

To help customers during the second wave of the COVID-19 pandemic, the off-peak price of 8.5 cents per kWh will be billed for all Time-of-Use and Tiered customers starting on Jan 1, 2021. This flat price will be available 24 hours per day, seven days a week for 28 days. The Ontario Electricity Rebate has decreased to 21.2% (from 33.2%), effective Jan 1, 2021. Learn more: HydroOne.com/TOU

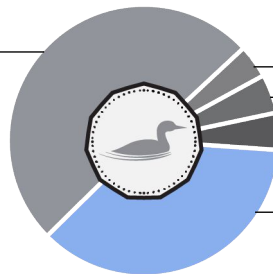


Meter Number	Current Reading	Previous Reading	Difference	Usage in kWh
J2810834	Jan 16/21 21469.2661	Dec 15/20 21217.0316	252.2345	(x20) = 5044.689

Shedding light on your electricity statement

To the electricity generators for the electricity you use

Electricity prices are set by the Ontario Energy Board (OEB). Hydro One collects electricity charges and passes them to the IESO. These charges are used to cover the cost of electricity generation.



- Regulatory costs
- Taxes
- Other delivery costs
- Hydro One's delivery costs

Energy Saving Tip

Phantom Power

Electronics use energy even when off. Plug them into power bars with timers or auto-shutoff to lower energy use.

